



# RESORT RULES AND INFORMATION

Thank you for visiting our Resort. The following rules have been established to provide an environment that is conducive to our guests' enjoyment of the various services and facilities provided at TwentyNine Palms Resort. If you have further questions, please contact the front office.

Regrettably, failure to abide by these rules will result in the termination of your visit – without a refund.

## SATELLITE COORDINATES:

DSS – Elevation 47 degrees, Azimuth 141 degrees

**WARNING:** High voltage lines are buried throughout the park. **DO NOT bury any poles, stakes, stands, etc. without first consulting the front office.** Septic tanks are buried along the wall on Amboy Road behind sites 153 – 197. **DO NOT place any items on the empty space between the sites and the wall. DO NOT bury any poles, stakes, and stands in this area!**

**BBQ** There are BBQ grills located at every cottage, and tables on most sites. Propane tanks for the cottages are available at the office and charcoal is sold in the store for those providing their own charcoal grills. Please be safe and enjoy!

**BICYCLES** Bicycles are not allowed in the buildings and need to be equipped with lights if ridden after dark.

**CABLE** Some sites in the Resort are wired for cable service, which needs to be arranged with the local provider. For more information please contact the Park Office.

**CAR/RIG WASHING** Washing of RV's and vehicles is not permitted at the Resort.

**CHECK OUT** Checkout time is Noon daily. However, we encourage you to extend your stay! Please register at the Resort Office by 10 a.m. if you are staying longer than anticipated.

**CLUBHOUSE** Various functions are held at the clubhouse primarily during the winter season. Please check the Resort Calendar for the dates and times for special events exclusively for Resort guests.

**COMPUTER** A computer is provided for guest use in the Office/Store. The Store is also a Wi-Fi Hot Spot.

**COPIES FAX** Please check with the Resort Office for these services. Faxing and copies are provided at a charge.

**COTTAGES** The Resort has one and two bedroom cottages for rent. Please check with the office regarding availability.

**DOG RUN** A large dog run is provided at the east end of the Resort. Please pick up after your dog and make sure the gate is closed when you leave.

**ELECTRICAL** The Resort accommodates 30/50 amp electrical usage. Higher amps are not permitted.

**FACILITY CODE** A code is provided to all guests who stay at our resort. Please do not give this code to anybody outside of the guests we have checked in. Refer people who ask for it to the front office.

**FITNESS CENTER** The fully equipped work out facility is open to Resort Guests 24/7 with the access code provided at check-in. It is advised for yours and other guests health that you wipe down all equipment before and after use and use a towel when sitting on the equipment. Turn off machines before leaving the area.

During the Winter Season the resort provides guest with organized instruction on the equipment and training exercise. Consult the Resort Calendar of Events.

For safety reasons children under the age of 18 are not permitted in the fitness center.

**GOLF** Play golf at Roadrunner Dunes golf course right next door and within walking distance of the Resort. Visit or call (760) 367-5770. Make reservations online at: [www.roadrunnerdunesgolf.com](http://www.roadrunnerdunesgolf.com)

**GUESTS** Visitors that have overnight guests must register guests at the office. There may be guest fees due.

**HOLDING TANK CHEMICALS** Do not use preparations containing formaldehyde in holding tanks. Placing this in our septic system causes serious problems. Remember, we have the correct type of supplies in the Resort Store.

**LAUNDRY/LIBRARY** The laundry facility is for Resort Guests and is open for use anytime with the use of the access code provided upon check-in. The Resort Office has change for the machines and the store sells laundry detergent. Please do not leave laundry unattended. Enjoy the games and books in the Library in the laundry facility. We also offer large load laundry service. See the front desk for more information.

**MOTORCYCLES** Licensed motorcycles are permitted in the Resort only when entering or leaving the Resort and not for use within the park.

Excessively loud motorcycles must be walked in and out of the Resort!

**NO SMOKING** Smoking is prohibited in all buildings including cottages, all facilities, pool, and spa areas.

**OFF ROAD VEHICLES** If parked on your site, they are considered one of your two available vehicles you are allowed to park. Please do not park them along the road.

**PARKING** Two vehicles may be parked on the RV space. Guest parking is provided near the Resort Store and Office.

**PETS** The Park welcomes well behaved pets, with a limit of two per site. Aggressive breeds such as Pit Bulls, Chow Chows, Rottweiler, and Doberman Pinchers are not permitted. Please keep all pets on a leash at all times. Pets can be walked to and from the dog run or outside the park. Pet droppings must be cleaned up immediately. All pets must be licensed and inoculated in accordance with local law. No exterior pet housing is allowed. Pets are not allowed in the pool area or other common areas unless they are Service Animals.

A deposit of \$50 per pet is charged for guests staying in cottages.

**POOL RULES** The Pool is open from 8:30 a.m. to 10 p.m. There is no lifeguard on duty. Children need to be accompanied by an adult when using the pool. Please note rules posted in the pool area. Please shower before entering pool and don't apply lotions and creams before entering the water. Please wear swimsuits; no street clothes permitted. Remove hairpins and put long hair in pony tail. No running in the pool or spa areas.

**PROPANE SALES** Please check in at the Resort Office for propane tank refilling. Propane is sold seven days a week from 8:30 a.m. to 4:15 p.m.

**QUIET HOURS** Please be considerate of your fellow guests by observing quiet time between 10 p.m. and 7 a.m.

**RESTROOMS** The men's and women's restroom facilities include showers and are open 24/7 as long as you have the access code. PLEASE clean up after yourself!

**SAUNA/SPA** The Sauna and Spa are open from 8:30 a.m. to 10:00 p.m. These facilities are kept at high temperatures and are not safe for children under the age of 14 years. Children need to be accompanied by an adult when using the spa.

**SIGNS** Signs are not permitted on the RV sites, with the exception of "For Sale" signs. The sign shall state the name, address, and telephone number of the owner of the unit or his or her agent and the sign face shall not exceed 18 inches in width and 12 inches in height. Signs posted in front of the unit.

**SITE UPKEEP** It is required that you keep your site clean and uncluttered at all times. Large furniture items, sheds, visible storage, trash cans, etc., are not permitted. For more details or questions please contact the front office.

**SPEED LIMIT** The speed limit is posted in the park. Thank you for observing the 7.5 MPH speed limit and for coming to a full stop at all stop signs.

**STAMPS** We sell stamps along with other office supplies up in our front office!

**STORE** The Resort Store stocks items every guest needs – a quick meal, RV repair equipment, paper goods and lots of fun novelties and information materials. Be sure to read our list of 101 things to do while visiting TwentyNine Palms Resort and be sure to ask us if you have any questions!

**TRASH** We offer trash pickup daily if your trash is tied up and placed in front of your site by 9:00 a.m. There are dumpsters behind the tennis courts available to you at any time.

**WI-FI** Free Wi-Fi is available in the Resort. From time-to-time the Wi-Fi service is interrupted for a variety of reasons including weather and excessive usage by guests – as an example, using SKYPE or other applications that take excessive bandwidth. Although we have placed antennas throughout the Park, there are some areas with better coverage than others. Contact the office for your specific Wi-Fi name and code. There are Wi-Fi Hot Spots in the Office/Store and in the Game Room.

*Thank You For Referring TwentyNine Palms Resort To Your Family And Friends!*

*A Friendly Oasis in the Southern California Desert!*

*Visit us at [www.29palmsresort.com](http://www.29palmsresort.com)*

*Join Us on Facebook [www.facebook.com/29palmsresort](http://www.facebook.com/29palmsresort)*